

WARD 2 FALL REPORT

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a great city.

A Report from your Alderman and The City of Calgary

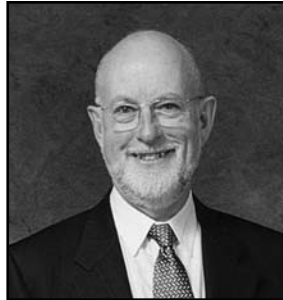
November 2008

IN THIS ISSUE

Stoney Trail Project Update.....	2
RioCan Beacon Hill Centre update – October 2008	2
Project Update —Northwest LRT Extension to Crowfoot Station	3
Noise Attenuation Retrofit Program.....	4
Construction information	4
Recreational vehicle (RV) parking and storage.....	5
Unightly premises...5	
Automated garbage collection pilot starts in Citadel.....	5
The Police beat is growing.....	6
Nose Hill Park update.....	6
Questions answered. Problems solved.....	6
Protect your holiday cheer!	7
A new business park is coming to northwest Calgary	7
Snow Angels	8

WARD 2 includes the communities of:

Arbour Lake
Citadel
Dalhousie
Edgemont
Hamptons
Hawkwood
Kincora
Ranchlands
Sherwood
Symons Valley



Ward 2 Alderman Gord Lowe

It continues to be a busy year in The City of Calgary and in Ward 2.

Construction on the extension of LRT to

Crowfoot is ongoing, and while we had hoped to open the station late this year, delays have postponed that until April 2009. The track work, installation of traction power is nearing completion, station construction is underway and the Park and Ride site is nearing completion. In the meanwhile, Council has approved further extension of the LRT to Rocky Ridge, which means that work will not stop at Crowfoot, but rather continue westward. One impact of this decision is that the Province of Alberta has done some redesign work on the Stoney Trail/Crowchild Trail interchange to accommodate an additional bridge for LRT now, rather than at some time in the future.

Portions of Stoney Trail between Crowchild Trail and Centre Street are open. We know the Province of Alberta was working towards this goal. At the time of writing, Alberta Transportation has confirmed that Stoney Trail is now open from Country Hills Boulevard to Sarcee Trail. Further portions will be opened in stages as work progresses in 2009. November was a kind month for construction.

The intersection at Shaganappi Trail and Country Hills Boulevard is nearing completion. The work is expected to be completed shortly, with some work possibly occurring next spring if the weather doesn't co-operate.

Preparation and servicing of land in the Royal Vista Business Park (immediately east of the Royal Oak Shopping Center, south of 112th Avenue) is nearing completion and land sales have started. The City has retained land for a City Services Center which will include Police, Fire, EMS, Social Services and other City services. The concept is to provide residents of the northwest access to City services. Planning for this facility is underway. We have had indications of interest from developers planning for medical/dental/professional offices, restaurants, etc.

The College of Veterinary Medicine is open and operating. This facility is part of the University of Calgary and focuses on research and treatment of large animals. I understand that they plan an open house this spring. The

College is located on 85th Street, north of 112th Avenue, west of the Spyhill Correctional Facility.

Discussions have started with a developer interested in redeveloping part of Crowfoot Landing Shopping Center. Redevelopment would include retail, commercial and residential components.

The Province of Alberta has announced a new P3 partnership project with the Calgary Board of Education for a senior high school to be located on land west of the Crowfoot Library. Construction is expected to start in 2010, with plans to have the school open for the fall of 2012.

Earlier this year, Council approved three new recreation centers for Calgary – one in the northwest. The Calgary Northwest Recreation Centre Society is established and working towards being the developer/operator of this facility. Most of the communities in Ward 2 have joined with this group to develop a facility that meets the needs and aspirations of the residents in northwest Calgary.

Beacon Hill Shopping Center is nearing full build-out and the fly-over at Stoney Trail is now open. Work continues on the ramps and widening of Sarcee Trail. Construction has started on the residential community of Beacon Heights. Land use has been approved to create a very high-density development at Sage Hill. This development envisions residential, commercial and retail in a medium- to high-rise configuration with employment, retail and residential opportunities within a walkable community. The developer plans an environmentally sensitive low-impact development which could include a district energy system. Definitely leading-edge thinking!

On a more sombre note, the economy has taken a turn not expected which will affect many plans. Some projects will fall by the wayside, while others may be delayed. Canada, Alberta and Calgary will not be sheltered from the effect of the global financial situation and Council has put processes in place to carefully monitor the affect on Calgary in order that we can react in a considered, timely and incremental manner.

In closing, Beth, Jan and I would like to wish all the best of the coming holiday season and for 2009. As always, I appreciate your comments and feedback.

Gord Lowe

Stoney Trail Project Update

Construction is progressing throughout the project with current estimates for completion and opening to traffic scheduled for late fall of 2008, subject to favourable weather conditions.

The Beddington Trail Interchange Bridge (South Rock Ltd./AECON) is now open to traffic.

At Shaganappi Trail construction is continuing on the ramps connecting westbound Stoney Trail to Shaganappi Trail. These connections will provide access to areas north of Stoney Trail. No connections are planned at this time for traffic south of Stoney Trail, which will still have to use alternate routes to get onto Stoney Trail.

Traffic at the Sarcee Trail Interchange Bridge (ConCreate USL) is anticipated to be switched onto the bridge by mid October 2008 (Stage 1 Opening). The bridge is anticipated to be completed by late October or early November 2008.

Stage 2 of the construction at Country Hills Boulevard is now complete. Traffic will remain in its current configuration until the opening of Stoney Trail. In conjunction with the opening of Stoney Trail the complete interchange will be opened to traffic.

The contract for the final surfacing and other work (South Rock Ltd.) has been underway since last summer. This contract is for the 15 km section of Stoney Trail from Country Hills Boulevard to CP Rail crossing (West of Hwy #2).

Construction at the Crowchild Trail/Stoney Trail Interchange is almost complete for the 2008 construction season. With the City of Calgary's decision to extend the NW LRT line to Rocky Ridge Road, engineering of three additional bridges is underway. Construction of the final interchange is expected to start in the spring of 2009 and be complete by late fall 2010. As a result of the delay at Crowchild Trail, the construction

of the Stoney Trail/Scenic Acres Link/Tuscany Boulevard interchange has been advanced with completion anticipated in the fall 2009.

At this time, the Transportation and Utility Corridor (TUC) is a construction zone with many hazards. Please advise all household members, including children, that the entire construction area is not a recreational area and should be avoided at all times.

Thank you for your patience and continued co-operation during our construction.

For More Information

Information will be available for the duration of this project on the Alberta Transportation's website at www.transportation.alberta.ca. Click on 'Ring Roads' and then 'Calgary Ring Road.'

If you have questions or comments about the section from Country Hills Boulevard to west of Deerfoot Trail (Highway #2), including the Country Hills Boulevard/Stoney Trail Interchange, Sarcee Trail/Stoney Trail Interchange, Shaganappi Trail Flyover, and Beddington Trail Interchange, please contact:

UMA Engineering
(403) 270-9203 or stoney.trail@uma.aecom.com

If you have questions or comments about the interchanges along Stoney Trail at Trans-Canada Highway (Highway #1 West), Crowchild Trail, Scenic Acres Link, and Deerfoot Trail (Highway 2 North), please contact:

Stantec Consulting Ltd.
(403) 716-8198 or transportation.calgary@stantec.com

RioCan Beacon Hill Centre update – October 2008

RioCan Beacon Hill Centre, at the intersection of Stoney Trail and Sarcee Trail, has been under construction since 2004 and is now nearing completion. Developed by Trinity Development Group Inc. and operated by RioCan Real Estate Investment Trust, the centre encompasses over 850,000 square feet of large format retail opportunity.

Positioned on the east shoulder of Spy Hill, Beacon Hill affords spectacular views to the northeast over beautiful Symons Valley to Airdrie and south over the Hamptons to downtown Calgary. The Sarcee bridge was recently completed, and with the pending opening of Stoney Trail, there is easy and quick access to the centre from all directions.

Beacon Hill's retail offering includes a variety of retailers ranging from large format anchors such as Costco, Home Depot and

Canadian Tire to smaller fashion retailers and service providers, including La Senza, Iris Eye Care and Starbucks. With over 60 stores, the selection provides an offering for every need – from home improvement, to groceries, to fashion.

The central pedestrian-oriented plaza is nearing completion and will include extensive landscaping and a variety of public spaces that will provide a respite from the shopping experience. The plaza will also provide an opportunity for families and shoppers to have lunch and to enjoy sunshine and fresh air. Some of the restaurants that will be located around the plaza include Montana's, Swiss Chalet, Mongolie Grill, Panago Pizza, and Edo Japan, just to name a few – something for everyone!

For more information on Beacon Hill and its anchors, please go to www.trinity-group.com.

Project Update — Northwest LRT Extension to Crowfoot Station

It was a busy summer for construction on the Northwest LRT Extension to Crowfoot and much was accomplished:

The Crowfoot Rise intersection was reconstructed.

- Half of the south Park and Ride is finished and work on the other half is ongoing.
- The storm pond in the northwest corner of the Nose Hill Drive intersection is complete.
- Work on both the pedestrian and connector bridges is complete.
- Traffic circle construction along Crowfoot Circle is nearing completion.
- The structural framing for the station is complete and construction of the outer wall of the building is ongoing. Glass panels will be installed as sections are completed.

Crowfoot Station

- The second floor of the station is complete, and the stairs have been installed.
- Escalators have been installed and the eight-week commissioning period is underway.
- Installation of the curtain wall (the outer shell of the building that provides the steel frame for the glass panels) is nearing completion, as is glass panel installation.
- Interior finishing in the enclosure is ongoing, including electrical and mechanical work, drywall, painting and granite installation.
- The station roof and exterior granite are completed.

South Park and Ride

- Paving and concrete work (curb, gutter and sidewalks) are nearing completion.
- The access road is complete, including the tie-in to the connector bridge.
- Bus gate installation is underway.
- Landscaping and site furnishings (signage, bus shelters, benches, lighting) remain to be completed. Landscaping is underway.

North Park and Ride

- Traffic circle construction is complete and Crowfoot Circle is expected to re-open on Thursday, Nov. 13.
- The road works are complete, including the bus loop, connector road and curb and gutter.
- Work on the sidewalks, landscaping and site furnishings remains with landscaping now underway.



Pedestrian and Crowfoot connector bridges

- The Crowfoot connector bridge is complete.
- The pedestrian bridge is nearing completion with just the railing installation on the north half still to do.

Landscaping, fencing and Watergrove sound attenuation wall

- Fence installation along the west side of the south Park and Ride is complete. The remaining landscaping in this area will be finished in the spring.
- Piles and posts are installed for the rest of the screening fence around the south Park and Ride. Vinyl panel installation will be ongoing over the winter.
- Sound wall construction for the Watergrove Mobile Home Park is expected to begin in late 2008.

Work will continue over the fall and winter, and Crowfoot Station is expected to open in spring 2009. Here are some of the things you can expect to see in the coming months:

When the new station opens, bus routes in Arbour Lake and Citadel will be rerouted from Brentwood Station to Crowfoot Station, providing shorter travel times. Routes currently serving Hawkwood, Ranchlands, Dalhousie, Edgemont and The Hamptons will continue connecting to Dalhousie Station. More information is available at calgarytransit.com > NW CTrain Extension.

A Crowfoot Rider's Guide will be distributed two to three weeks prior to the opening of the station. The guide will provide information about the station, revised bus routes and service levels.

The City of Calgary and Transportation Infrastructure thank you for your continued support and patience during construction. If you would like further information, please visit calgary.ca/ti or contact Erin Russell at 403-268-5041 or erin.russell@calgary.ca.

Noise Attenuation Retrofit Program

Construction began in early November

Country Hills Boulevard N.W. (north side) - Sarcee Trail and Citadel Link N.W.

Construction information

The contractor will install a 6 foot temporary steel fence approximately one metre inside the private property line prior to starting work. In order to install the temporary fencing, the contractor will need to access your backyard. You will be given 48 hours notice prior to the contractor accessing your property. All existing rear fences will be removed. If you would like to salvage the material from your fence, please inform the contractor or contact me.

The first stage of noise wall construction will be to drill piles for the columns. Although some noise can be expected, the contractor will work within The City of Calgary's Noise Bylaw regulation for construction. The bylaw permits construction between the hours of 7 a.m. and 10 p.m. from Monday to Saturday, and 9 a.m. to 10 p.m. on Sundays or statutory holidays.

If a portion of your side fence needs to be removed to construct the noise wall, or the removal of your rear fence leaves your side fence unstable, the contractor will ensure it is stabilized throughout construction and extended to meet the noise wall.

The noise barrier will look similar to the noise walls already constructed along Country Hills Boulevard (as shown in the photograph).

Please keep children and pets a safe distance from the site during construction. Thank you for your co-operation and patience throughout this project.



Snow and Ice Control Quick Facts



The **average annual snowfall** in Calgary is 135 cm.

The City of Calgary, ROADS maintains approximately **12,000 lane-kilometres of roads**.

Calgary's **snow and ice control equipment** includes 63 sanders with plows and 23 graders.

When snow is forecast, **anti-icing agents** may be used on major roads to prevent snow and ice from bonding to the road surface.

Sanding chips or road salts are generally applied for snowfall amounts of less than five centimetres.

Plowing is generally initiated after accumulations of 5 cm of snow.

Road salts are used to melt snow and ice when road surface temperatures are between 0 and -5 C.

The **road salts** used in Calgary include sodium chloride (NaCl) and calcium chloride (CaCl₂). They can be solid or liquid brines.

Below -5 C, 8-mm **sanding chips** are used to improve traction.

Calgary's **Road Weather Information System (RWIS)** is a system of remote sensors embedded in the asphalt on major roadways to measure surface temperature and other surface conditions.

When snow or ice impedes traffic, The City uses a **priority system** to get the greatest number of vehicles moving in the shortest amount of time. The City does not sand, salt or clear snow in residential areas except in school zones, playground zones and designated trouble spots.

Snow and ice control on **sidewalks** not adjacent to private property is also subject to a City Council-approved priority system.

Recreational vehicle (RV) parking and storage

As we head into winter, the parking and storage of RVs is increasingly on the minds of Calgarians. During this time, Animal & Bylaw Services is frequently contacted by members of the public for clarification regarding this topic.

RVs, provided normal parking restrictions are followed, can be parked on a city street or alley immediately adjoining your home for a maximum of 36 hours. Storage of RVs on front driveways for more than 24 hours is not permitted. These time limits are provided for owners to prepare vehicles for use or to clean and prepare them for storage.

RV storage on your personal property is permitted provided that adequate space is available in a side yard or backyard. If this is not feasible, an off-site facility must be utilized.

A better understanding of the regulations regarding RV parking and storage will help to promote harmony in our communities. For more information on this topic, please visit calgary.ca or contact 3-1-1.

Unsightly premises

With many fall cleaning projects already well underway, Animal & Bylaw Services would like to take a moment to highlight community standards for yard cleanliness.

Your yard should be kept free of any accumulations that are likely to attract pests or cause foul odours. Any building materials that are not part of a current renovation project should not be visible from outside the property. Discarded furniture, loose garbage and derelict automobiles are also a community eyesore and should be moved to a shed or removed from the property entirely.

A quick caution that these items should not endanger public safety by encroaching on public property or obstructing motorists' vision. Adherence to these simple standards will help to ensure healthy and vibrant communities for all Calgarians. For more information regarding these regulations, please visit calgary.ca or contact 3-1-1.

Automated garbage collection pilot starts in Citadel

The community of Citadel is experiencing a new way to put out the trash. The City of Calgary's Waste & Recycling Services has begun testing automated garbage collection in Citadel, Cedarbrae, Deer Run, Dover, Huntington Hills and Mount Pleasant. Automated collection uses trucks equipped with mechanical arms to collect garbage from standardized wheeled carts instead of having collectors do it by hand.

"Automated garbage collection using carts is safer for both our customers and our collectors as it reduces the risk of injury from heavy bags or sharp objects," says Dave Griffiths, director of Waste & Recycling Services. "Garbage collectors typically lift about 10,000 kilograms each day and are exposed to hazards such as broken glass, nails, metal and needles."

Approximately 15,000 single-family households in the six pilot communities will take part. Each household received a charcoal coloured, wheeled cart with a hinged lid, along with detailed instructions on how to use it. The lid will keep animals out and the wheels make the cart easy to maneuver.

"In addition to improving safety, the carts are also convenient and easy to use for residents and will help keep our communities cleaner by reducing litter," says Griffiths.

Each cart can hold the equivalent of about 3 to 4 standard size garbage bags or 2 to 3 standard cans, which is the average family's weekly output. There is no additional charge to residents



and no change to the collection schedule. Residents wheel the carts out on the same day and to the same place they normally put out their garbage – either at the front curb or in the back alley.

Citadel was chosen to participate in the pilot project based on the need to test various types of service such as front street and back lane collection in established inner-city locations and suburban areas.

"This will give us the opportunity to test automated collection in various scenarios," says Griffiths. "What we learn through the pilot will help us evaluate the benefits of applying automated collection city wide."

More information about automated garbage collection is available online at calgary.ca/waste.

The Police beat is growing

Sept. 28, 2008, the Calgary Police Service added an additional policing Zone to District 7. The growth in the northwest required more police officers to effectively serve the population. The new Zone 7-4 was created in the heart of the northwest serving the communities of:

- Silver Springs
- Ranchlands
- Hawkwood
- Varsity
- Dalhousie
- Edgemont

For the most part, there was a seamless transition. The additional resources will help minimize the Calgary Police Service response time to emergencies and give officers extra time for investigations and community concerns.

These communities have a new Community Liaison Officer, Cst. Denise McPhee. She can be reached at 403-567-6743.

Nose Hill Park update

Nose Hill Park has been undergoing upgrades including the pathways and trail construction. Based upon the Nose Hill Trail and Pathway Plan, design of the next phases of work is currently underway. Included are parking lot and entry upgrades, improved signage and public education and amenity upgrades. The pathways and trail work has recently been completed and deficiencies are now being addressed. The work should be complete prior to freeze-up.

Plans are being finalized for the next phases of work for the 2009 construction season. Work that is anticipated for 2009 includes upgrades to the parking lot and entries at Brisebois Drive and Berkeley Gate. There will be a parking expansion at the Winter Club location, a new orientation/interpretive signage program and installation of some new amenities including benches. The design is expected to be completed this fall and winter for work beginning in spring/summer of 2009. As the scope of work and timelines are finalized, the information will be posted to the Parks website.

Questions answered. Problems solved.

3-1-1

Calgary was the first city in Canada to introduce the 3-1-1 number for City services. Since its launch in May 2005, citizens have been receiving answers to City questions ranging from tree maintenance and animal licences, to sewage backup and snow removal. In fact, as of September 2008, Calgarians have made over 3.2 million calls – that's more than three calls per citizen!

Why use 3-1-1 and the Web over other channels

3-1-1 is your first point of access to non-emergency City information and services.

Is there a burned-out streetlight or a pothole on your street? Do you need to renew your dog or cat licence? Did you miss your garbage pickup? 3-1-1 is your one-stop shopping centre for City services. 3-1-1 makes sure your request goes to the right department quickly so your service is completed on time.

3-1-1 provides:

- 24/7 access to City information and services.
- A tracking number so you can follow up on your service request.
- A real person to answer your call.
- Service in more than 160 languages and TTY access for the hearing impaired.

3-1-1 means municipal government that is accountable to the community, one citizen at a time.

3-1-1 and the Web

calgary.ca is your first source of accurate and up-to-date City information.

You can request a service:

- Graffiti removal
- Road and sidewalk repairs
- Concerns with streetlights
- License your pet

And much, much more...

3-1-1 online and calgary.ca connect you with City information and services at the touch of a mouse.

The Alderman's office now also needs to know the tracking number you have been issued by 3-1-1 in order to pursue any questions or concerns on your behalf.

Calling your Alderman's office instead of 3-1-1 will not improve the level of service available. In many instances, it actually delays the time of the service request.

Remember, 3-1-1 is your first contact.

Protect your holiday cheer!

From the brightly lit decorations on our streets to the scent of holiday baking in our homes, Christmas brings both joy and excitement. It can also, however, bring an increased risk of crime. Take a few extra minutes this season to be alert, and help police stop criminals from getting an undeserved Christmas bonus! The Calgary Police Service offers these easy tips to help protect yourself and your property:

Holidays and children

Talking with your child about stranger danger is an excellent way to help protect your child if he or she gets lost in a mall while shopping. Teach your children to ask store clerks or mall security for help if they become separated from you, rather than trying to find you or your vehicle. Children should never stay in the car alone. If you want to keep their presents a surprise, it's best to leave the children at home with proper supervision, or arrange a supervised activity for them.

Safe shopping

Be extra careful with purses and wallets. Carry a purse close to your body, not dangling by the straps, and keep wallets in an inside pocket (never in your back pocket). Deter pickpockets and purse-snatchers by not overburdening yourself with packages. If you take some parcels out to your vehicle, put them in the trunk or out of sight and then move your vehicle. If you leave it in the same place, criminals watching the parking lot will know that something of value may now be in your car.

Stay alert

Always park in well-lit areas. When you return to your vehicle after shopping or parties, have your keys ready. As you approach your car, be aware of your surroundings – look around and into your vehicle before entering it. Lock your doors as soon as you get into your vehicle.

Protecting presents

Once you have your gifts back home, protect them by not displaying them to passers-by. Close your curtains at night so that people can't see inside your home, and take cardboard boxes to recycling drop-off points. Leaving them out for garbage pick-up lets criminals know what's inside the house. This is also an ideal time to update or create a home inventory. Take photos or make videos of items and list their descriptions and serial numbers. If your home is burglarized, these records will make it easier for the police to identify and return your property to you.

Donate wisely

Criminals may try to take advantage of your generosity during the holidays by going door-to-door asking for donations. Always ask for proper identification, find out how the funds will be used and phone the charity to check if they're canvassing in your area. If you encounter someone suspicious in your neighbourhood, call police at 403-266-1234 to report them.

For more crime prevention tips, visit calgarypolice.ca online. On behalf of everyone at the Calgary Police Service, have a safe holiday season and a Happy New Year!

A new business park is coming to northwest Calgary

The 134-acre Royal Vista Business Park will provide unique opportunities for businesses through fully-serviced lots accommodating light industrial and office uses. Royal Vista has a distinct advantage with its close proximity to retail, recreational, educational and medical amenities. It will be located right next door to Royal Oak Shopping Centre and within 10 minutes of three regional shopping centres. Royal Vista is also mere minutes away from Calgary International Airport, Foothills Hospital, the University of Calgary, numerous recreational and shopping amenities, and 20 minutes from the city's downtown core. The Business Park will enjoy an impressive transportation advantage. It will overlook Stoney Trail which is part of the Calgary Ring Road that connects the Trans-Canada.

There are 32 lots within the Royal Vista of which 23 are zoned Industrial Business (I-B) and eight are designated Direct Control (I-2). Royal Vista will also include a City of Calgary Multi-service Centre that could include police, fire, EMS and other municipal services. Rounding out the Business Park's offerings is an eight-acre site designated for a place of worship.

For more information on the Royal Vista Business Park, contact Scott Hooper at 403-268-3432 or visit: calgary.ca/royalvista.

Snow Angels

With the first snowfall of winter come challenges for some Calgarians to keep their sidewalks clear so as to avoid slips and falls. Calgary's seniors in particular need extra help in the winter, keeping their sidewalks shovelled, ice-free and safe. **Snow Angels** is a campaign that encourages Calgarians to be good neighbours and help seniors, and other neighbours-in-need, with snow removal this and every winter.

To be a Snow Angel, simply adopt a senior's sidewalk this winter, and keep it clear. Watch for people in your neighbourhood that could use help removing snow from their sidewalks and driveways, and ask if you can lend them a hand.

Alternatively, if you and your neighbours or other members of your community would like to develop a more organized snow clearing program, call the Seniors Services division at 403-974-3112.

Did you know?

Calgary Paramedics say that being a Snow Angel is not only being a good neighbour, but could save a life! Emergency Medical Services typically sees a dramatic increase in calls for cardiac illness and arrest on days with heavy snowfalls. Winter weather often promotes a less active lifestyle. Sudden exertion like shovelling heavy snow causes your heart muscle to work extra hard. Everyone, but especially the elderly, is susceptible to cardiac injury or arrest due to over exertion. Cardiac injury may manifest itself in obscure ways like heartburn or indigestion. Early recognition and treatment of cardiac illness is the key!

It is estimated that 90 per cent of Calgary's senior population is living independently in the community. This is a large portion of our community that will be impacted by snow and ice.

For some Calgarians, a winter stroll may result in dangerous slips and falls due to the ice lying underneath uncleared sidewalks. Other people may give up on their walk due to frustration with struggling through the knee-deep snow left on some sidewalks. Whether the situation is hazardous or just simply annoying, both can be avoided.

Please be a good neighbour this winter and remember to clean the snow from all the sidewalks adjacent to your property. Not only will your neighbours appreciate the ease at which they can negotiate the sidewalks, but people who deliver City services to your property will also appreciate your efforts.



Not only is it neighbourly to clear the walks but there are bylaws regarding the matter of snow and ice removal. According to City bylaws, property owners are responsible for removing ice and snow from city sidewalks adjacent to their property within 24 hours after the snow has stopped falling.

So be a Snow Angel and ensure that everyone can safely get out and enjoy winter!

Snow Angels is proud to have CFCN and the Calgary Sun as partners in this important community development initiative.